



**Inmate Communication Service Agreement
Addendum A**

WHEREAS, this addendum relates to the Inmate Communication Services Agreement originally entered into by Buncombe County, North Carolina (Customer) and Combined Public Communications (Company), dated March 19, 2015, with an Initial Term beginning in May of 2015 and ending in May 2019, (Agreement).

WHEREAS, the Customer and CPC wish to amend the Agreement.

NOW THEREFORE, the parties to this Agreement do agree as follows:

Exclusive Agreement

Customer agrees to permit CPC to install the Inmate Telecommunications System (hereafter "ITS") that will process pre-paid calls, including local and long-distance traffic, and associated hardware and software within all pre-existing and future jail and / or detention facilities.

Agreement Term

That both parties agree to exercise the twenty-four (24) month renewal option described in Agreement Term. This agreement may be extended for additional term(s) upon the same terms and conditions as set forth herein upon the written agreement of both Parties.

Commission:

Commission is paid monthly to the Customer based upon total talk time usage and is agreed as follows:

Prepaid Calling: sixty-one percent (61%) of talk time used; this includes direct pay and all prepaid revenue streams which include: prepaid talk time sold over the phone from CPC's customer service center, prepaid talk time sold through the web site www.inmatesales.com, prepaid PIN debit from a KIOSK, prepaid calling cards sold from the jail commissary, a vending machine or KIOSK, and inmate voicemail.

This written addendum shall constitute understanding of the parties and all prior agreements and understandings are merged herein. The rights and obligations of this Agreement will be binding and shall inure to the benefit of the respective parties, their subsequent owners, successors, heirs, and assignees. The Original Agreement and this Addendum shall not be modified, changed or altered in any respect except in writing signed by CPC and Customer. In the event of a conflict between this Addendum, as amended, and the Agreement, this Addendum shall prevail.

The parties have executed this addendum on the 25th day of February, 2019

Customer

Quentin Miller
Signature

QUENTIN MILLER Sheriff
Print Title and Name

CPC

Timothy J. Murphy
Signature

Regional Sales V.P. Timothy J. Murphy
Print Title and Name



Additional Investigative Tools

The CPC investigator's Toolbox (CPC-ITB) is a feature that can be added to Customer's installed ITS solution. Customer should initial one of the following options regarding this technology:

_____ Option 1: Customer would like to utilize the CPC-ITB program. A non-commissionable penny (\$.01) will be added to the current calling rate and go towards funding this platform in its entirety.

_____ Option 2: Customer is not interested in using the CPC Investigator's Toolbox.